

The right experts in the right place

To strengthen our Claims team in Hamburg we are looking for one further

Claims Manager / Claims Controller (m/f/d)

DARAG insurance group is a specialist insurer that operates in the fastest-growing segment of the insurance industry: run-off, which offers market potential in Europe of more than 250 billion euros. We are experts in taking on insurance companies' legacy risks. By tailoring the necessary transactions, we give our clients final capital relief, allowing them to focus on their core business. Thanks to its long-term oriented investors, DARAG is financially strong and independent. Our business model makes us pioneers in Europe. Our ways of thinking and working are predominantly characterised by the key principles of innovation, service and future prospect. Key to our success is our positioning in the European market and our multi-cultural, multilingual team.

Your role

Monitoring & controlling of external Third Party Administrators (TPA's) which are working on liability claims, examine property and liability issues in the field of architect, engineer and expert liability. Our partners are carrying out the Claims Handling on behalf of DARAG. This includes the damage assessment, determination of facts, legal review of cover, liability and case-closing regulation for claimants, lawyers, experts, brokers and policyholders. You are also responsible for the monitoring of recourse management, regular inventories, Claims reserve settings and for the handling of claims according to claims guidelines. Furthermore you monitor complex Claims and guide the TPA's to reduce the number of claims through appropriate Claims management.

Additional tasks

- > Participation on Claims settlement negotiations
- > Participation in the due diligence process for the acquisition of new portfolios
- > Integration of new and existing portfolios and ongoing portfolio control
- > Creation of presentations and analyses
- > Close cooperation with the finance, M&A and actuarial department

Your profile

- > Completed apprenticeship as insurance specialist or equivalent with a focus on liability claims
- > 5 years' experience in the handling of architects and engineering liability claims
- > Cross-class knowledge in claims processing and claims portfolio management
- > Experience participating in due diligence processes as an advantage
- > Good German and advanced English skills, other European foreign languages are an advantage
- > Strong MS-Office knowledge / especially Excel
- > Strong analytical skills with the willingness to take initiative and work effectively with people across different functions
- > Willing to travel to meet the needs of the role (e.g. for carrying out an on-site Claims review)

This is a great opportunity to work within an international, dynamic and exciting environment. We expect our employees to make a positive contribution to our working area as well as demonstrating commitment to their own professional training and development. Our Holding Company is located in Malta with operations in Hamburg, London and Milan.

If you are interested in applying, please send us your complete application documents by e-mail, stating your earliest possible starting date and salary expectation to career@darag-group.com.

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