

## **Information for Policyholders and Claimants**

### **pursuant to Article 14 GDPR**

In the following, we would like to inform you about the processing of your personal data by DARAG Deutsche Versicherungs- und Rückversicherungs-AG (**DARAG AG**) as well as your rights in this regard.

The processing of your Personal data is regulated under the EU Regulation 2016/679 (**GDPR**), the German Federal Data Protection Act (**BDSG**) as well as under further applicable laws and regulations.

#### **Controller**

DARAG Deutsche Versicherungs- und Rückversicherungs-AG  
Europa-Passage  
Hermannstraße 15  
20095 Hamburg  
Germany  
Phone: +49 40 300 928 – 0  
Email: [info@darag-group.com](mailto:info@darag-group.com)

#### **Data Protection Officer**

Our Data Protection Officer can be reached as follows:

FIRST PRIVACY GmbH  
Konsul-Smidt-Straße 88  
28217 Bremen  
E-Mail: [office@first-privacy.com](mailto:office@first-privacy.com)  
[www.first-privacy.com](http://www.first-privacy.com)

#### **Source of Your Personal Data**

We process the Personal data which you have provided to the Original insurer within the scope of your insurance contract. We have received the data on the basis of a legally effective company purchase.

#### **Categories of Personal Data**

Depending on your respective insurance policy we process at least the following Personal data about you: Name, address and other contact details such as your e-mail address. In addition, your Personal Data may include your gender and age as well as Health data or Personal Data regarding your property. Furthermore, your Personal Data may include bank account details, among others, in order to enable us to settle your claims. Further Personal Data may include social security data, salary related data as well as data relating to your loss and your claim.

## **Purposes and legal basis of processing**

We process your personal data for the execution and fulfilment of your insurance contract. Data processing is based on Art. 6 para. 1 lit. b GDPR.

The processing of health data is based on your given consent (Art. 9 para. 2 lit. a GDPR) or on Art. 9 para. 2 lit. f (processing is necessary for the establishment, exercise or defense of legal claims or whenever courts are acting in their judicial capacity).

You can withdraw your consent without giving reasons at any time by email to [questions@darag-group.com](mailto:questions@darag-group.com). Please note that your withdrawal will only take effect in the future. Processing that took place before the withdrawal is not affected by this.

Beyond the actual fulfilment of the contract, DARAG AG processes personal data to comply with legal obligations, such as accounting and bookkeeping obligations. The legal basis for this processing is Art. 6 para. 1 lit. c in conjunction with the relevant special statutory provisions.

With regard to regulatory requirements, but also within the framework of operational planning, DARAG AG is obliged to compile certain insurance-specific statistics. The processing is then based on Art. 9 para. 2 lit. j GDPR , Sec. 27 para. 1 FDPA.

## **Categories of recipients of Personal Data**

Within the company, those departments who need your data to fulfil their contractual and legal obligations will have access to it. Also Processors with whom the company concluded a GDPR-compliant Data Processing Agreement, can receive data for this purpose, such as e.g. service providers in the categories IT, claims management consulting and counseling.

## **Retention Periods of Your Personal Data**

We will store your Personal Data as long as it is necessary for the fulfillment of the purpose for which the data was collected and retention periods apply (generally 10 years).

## **Your Rights**

Pursuant to Art. 15 GDPR, you have the right to obtain information about the data stored about you. If incorrect data have been processed, you have a right to rectification pursuant to Art. 16 GDPR. If the legal requirements are met, you can request the erasure or restriction of the processing and object to the data processing (Art. 17, 18 and 21 GDPR). According to Art. 20 GDPR, you can assert the right to data portability in the case of data that are processed automatically on the basis of your consent or a contract with you. These rights may be asserted against DARAG AG at the address indicated above under the heading "Controller". If you are of the opinion that data processing violates data protection law, you have the right to lodge a Complaint with a Supervisory Authority of your choice (Art. 77 GDPR). This also includes the supervisory authority responsible for us, which you can reach at the following contact details:

**Der Hamburgische Beauftragte für Datenschutz und Informationsfreiheit**  
**Kurt-Schumacher-Allee 4**  
**20097 Hamburg**  
**Phone: +49 40 428 54 – 4040**  
**E-Mail: [mailbox@datenschutz.hamburg.de](mailto:mailbox@datenschutz.hamburg.de)**

### **Data transfer to third-countries**

DARAG AG may transfer your personal data to the UK entities in order to fulfil your insurance claim. If Great Britain leaves the EU (Brexit), Great Britain will become a third country. For this case, we have provided additional suitable guarantees in the form of Standard Contractual Clauses (SCC's) and an Intra-Group Agreement to guarantee a secure data transfer according to Art. 46 GDPR.

### **Amendment of the Art.14 Informations**

DARAG AG reserves the right to amend this data privacy information sheet in order to be able to always ensure compliance with data protection laws and other legal requirements.